

Adutante®

Recording Made Easy



Collection of Recording Applications and Central Server Unified Web-Based User Interface

- Multiple Database and Platform Compatibility
- Record Audio, Video, Telephone and Radio
- Multilingual Support

Adutante allows centralized collection and management of recordings from multiple sources (providers in the graphic below can be VSLogger for phone recording, PCagent for web cameras/microphones, AduScreen for computer screen captures, and Online Recorder for easy web-based video and audio recording). Real-time monitoring, play-back, reports and dashboards.

System Requirements Server

PC: With minimum 1 Gb RAM
OS: Windows
(Linux and Mac OS coming soon)

JRE 1.5 or higher
Separate Disk/Volume for storage
Removable Drive(s) for archiving

System Requirements PCAgent & AduScreen

Windows PC

System Requirements Remote Client User

Browser with FlashPlayer
v10.0 installed

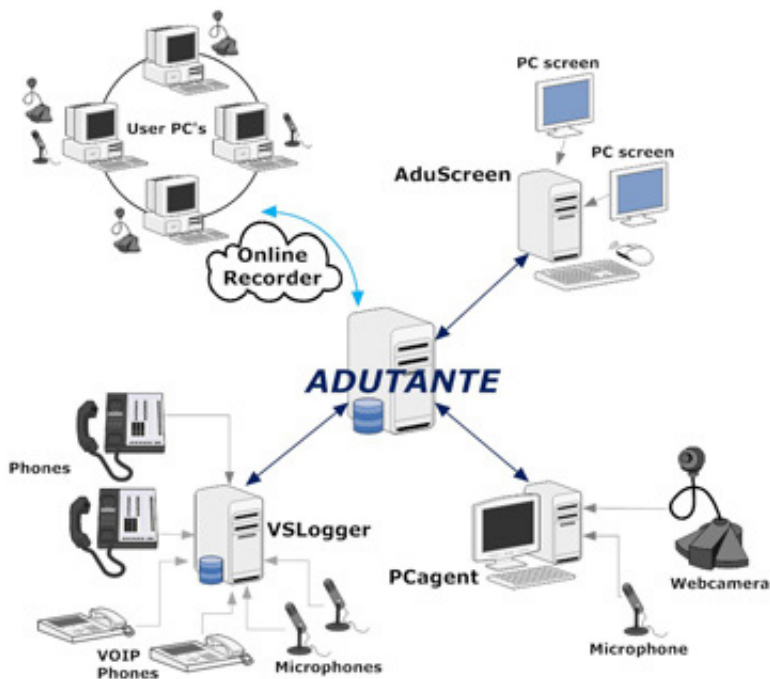


Diagram Above: Choose from any or all of Adutante's suite of low-cost providers.

Adutante Recording Manager Module

Recording Providers Supported by Adutante

- **Online Recorder**
Allows users to record video and/or audio from their PC directly to Adutante server.
- **AduScreen**
Running on one or more user workstations, managers can remotely record snapshot images or video of workstation screens. Recordings will be saved on Adutante Server for later analysis. Multiple monitors supported per workstation.
- **PCagent**
Running on one or more user workstations, managers can remotely record web cameras and/or microphones. Recordings will be saved on Adutante Server for later analysis.
- **VSLogger**
PC based multi-channel voice recorder software available from Versadial Solutions.



Database

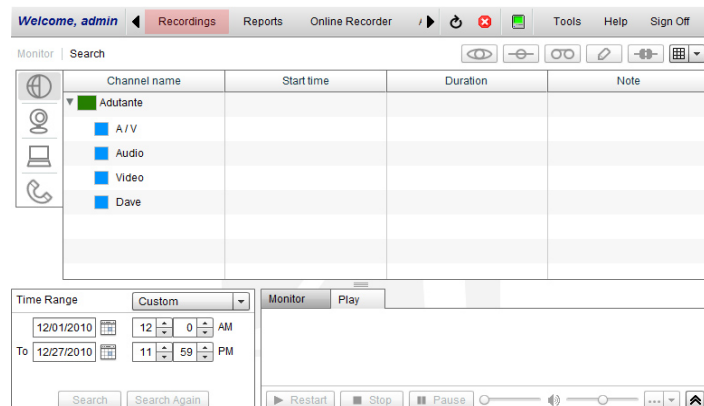
Adutante installed with built-in default DB (Apache Derby)
Customers can configure Adutante to use other DB server , e.g.:

PostgreSQL
Axion
MySQL
MSSQL
ORACLE
SYBASE
SAPDB
Firebird

or other supported by Apache Ofbiz platform

Adutante is a collection of Recording Applications with a central server and unified web-based user Interface. The program is developed as a webserver application based on Apache Ofbiz platform with user interface modules designed as Adobe Flash Rich Client applications.

The **Recording Manager Module** is the first in a series of powerful Adutante tools available to administrators and end-users. It supports several sources/providers of the recordings including PCagent - stand alone program for capturing WebCams and MIC inputs, AduScreen - stand alone program for capturing PC Monitor displayed content, and Versadial multi-channel telephone recorders.



Screenshot: The Adutante recording interface is web-based and easy to use.

Adutante Product Sheet

Benefits of the Adutante Recording Solution

- **Quality Monitoring**
Centralized control allows supervisors to watch & listen.
- **Better Call Resolution**
Adutante supports the VSLogger phone recording solution. (www.versadial.com)
- **Ease of Use**
Convenient web-based interface accessible anywhere.
- **Liability Protection**
Avoid lawsuits and customer disputes by recording calls or computer screens.



The Adutante Centralized Recording Portal offers a flexible set of functionalities to support various business goals and industry related solutions.

Adutante supports the Versadial® Logger 4.0 (VS Logger) multi-channel voice/audio recording software package. It is designed for simultaneous voice/audio recording from multiple sources. VS Logger offers not only a recording function, but also a managing and measuring feature. This allows managers to use the system in ways that will enhance the organization. All calls can be recorded, and specific information is available for quick access at any time.

([Read about the Benefits of VS Logger](#))

vs logger

Adutante provides a simple recording solution by capturing voice, video and PC Screens. Adutante is an ideal solution for contact centers (customer service, telemarketing, telesales), energy and utility companies, financial services and trading, government agencies, healthcare organizations, legal firms, and small and medium sized businesses.



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